

1st

HEALTH & WELLNESS TOURISM STAKEHOLDERS MEET

Saturday,
30th June 2018,
At Taj Land's End,
Mumbai,
Maharashtra

SUPPORT PARTNERS



Session 1 Global Outlook

Theme Emerging Trends in Medical and Wellness Tourism

11:00am to 12:30 pm

Session Chair: Mr Pramod Goel, CEO and founder of Placid Way, USA

In this session, International experts, industry leaders, subject experts will discuss on global scenario of Medical tourism and will focus on emerging trends in Medical and Wellness tourism. The panel will discuss problems and issues on a global level in this industry and highlights innovations and best practices around the world.

Expected outcomes from this session: Understand global trends, business processes and performance metrics to industry bests and best practices from other Medical and Wellness tourism destination, which can adapt to the state of Maharashtra.

Time	Topic	Speaker	Institute / organisation
11:00am to 11:15am	Medical Tourism: Innovating Ecosystem	Mr Pramod Goel	Chief Executive Officer and Founder of Placid Way – Industry Leader
11:15am to 11:30am	Innovation, Technology or Future Medicine – What next big trend in medical tourism.	Dr Prem Jagyasi	MD & CEO – Dr Prem and Associates Founder Global Speaker
Panel Discussion			
Emerging Trends in Medical and Wellness Tourism			
Session Moderator	Mr Pramod Goel, Chief Executive Officer and Founder of Placid Way – Industry Leader		
Time	Panellist	Institute / organisation	
11:30am to 12:15pm	Dr Prem Jigyasi	MD & CEO – Dr Prem and Associates Founder Global Speaker	
	Dr Sunny Kurian	Chairman Dr Sunny healthcare group , United Arab Emirates	
	Dr Vijay D'silva	Head Critical care services ,Internal Medicine, Asian Heart Institute	
	Dr Sandesh Mayekar	Founder ,Dr Mayekar Dental Clinic	
	Mr Sumit Goel	Healthcare(Strategy and Operations),KPMG	
	Mrs Rekha Chowdhary	Founder JCKRC Wellness, Global Wellness ambassador of India	
12:15pm to 12:30pm	Mr Sandip Dey	BU Head Critical care, Alkem Laboratories	
12:15pm to 12:30pm	Session open for questions and discussion with delegates		

Session Co-ordinator: Name: Mrs.Ranu Mishra

Contact: +918007999875

Technical Support: Name: Ms.Mohini Bhargav

Contact: +919309538871

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Session 2

Stakeholders Outlook

12:30pm to 01:30 pm

Theme

Potential of Medical and Wellness Tourism in the state of Maharashtra

Session Chair: Ms Neela Lad, Regional Director, Ministry of Tourism, Incredible India

In this session, medical tourism stakeholders will highlight value propositions of Maharashtra in terms of product, services and infrastructure. Authorities will present the government initiatives and vision to promote Medical and Wellness tourism in the state of Maharashtra. Discuss the problems and issues of international buyers and medical tourism stakeholders.

Expected outcomes from this session: Collaboration with International buyers, Develop policy, guidelines, schemes for Medical and Wellness tourism in Maharashtra.

Time	Topic	Speaker	Institute / organisation
12:30pm to 12:45pm	Government Initiatives in Promoting Medical Tourism	Ms Neela Lad	Regional Director, Ministry of Tourism, Incredible India
Panel Discussion			
Potential of Medical and Wellness Tourism in the state of Maharashtra			
Session Moderator	Prajakta Marwaha, Founder of Pandoza Solutions Pvt. Ltd		
Time	Panellist	Institute / organisation	
12:45am to 01:15pm	Mr Vijay Kumar Gautam	IAS Principal Secretary , MTDC	
	Dr Kuldeep Raj Kohli	Director of AYUSH.	
	Dr. Pradeep Vyas	IAS Principle Secretary, Health	
	Dr Manoj Gandhi	Laparoscopic Gastrointestinal, Obesity and robotic Surgeon.	
	Mr Nikhil Kapur	Founder, Atmanthan Methodical entrepreneur and Tri-athlete	
	Mr Vijay Gupta	Head - Marketing & Business Development, Sir H.N. Reliance Foundation	
	Mr Ranveer Nayar	MD & Founder Media India Group (MIG)	
01:15pm to 01:30pm	Session open for questions and discussion with delegates		

Session Co-ordinator: Name: Ms Amrita Kadam

Contact: +917710008550

Technical Support: Name: Mr Amin Jariya

Contact: +919028833562

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Session 3 Service Outlook

Theme Medical tourist (International Patient's Expectation and Experience)

2:30 pm to 03:30 pm

Session Chair: Dr Sanjay Mody, CEO, Healthcare Concierge Consulting Ltd UK

In this session, healthcare service provider will highlight the treatment and services demands for Maharashtra by international patients (medical tourist). Panellist will discuss the international patient's experience and the problem faced by them during their visit and will also focus on how to increase the satisfaction level of international patients.

Expected outcomes from this session: Overcome on the problems faced by international patients. Understand unique selling point (USP) of Maharashtra and design the strategic plan to market Maharashtra's health services and Wellness products on the International market.

Time	Topic	Speaker	Institute / organisation
02:30pm to 02:40pm	An international patients expectations from host country: A perspective of UK patients	Dr Sanjay Mody	Healthcare Concierge Consulting Ltd UK (Harley Street)
02:40pm to 02:50pm	Emerging destinations of Maharashtra: the best future destination for quality laparoscopic surgery.	Dr Shashank Shah	Founder LAPARO OBESO CENTRE, President of AIAARO
Panel Discussion			
Medical tourist (International Patient's Expectation and Experience)			
Session Moderator	Mr.Joy Chakraborty, Chairman CII task force on health care, COO P.D Hinduja National hospital and research centre		
Time	Panellist	Institute / organisation	
02:50pm to 03:20pm	Dr S Narayani	CEO, Fortis Group	
	Dr.Vipin Mahurkar	Periodontics and Impantologist at Synergy dental clinic.	
	Dr Santosh Shetty	COO & Executive Director, Kokilaben Dhirubhai Ambani Hospital (KDAH) Mumbai	
	Dr. Rohit Sane	Founder, Madhav Baug	
	Dr Prushottam	Vishwa Foundation	
03:20pm to 03:30pm	Session open for questions and discussion with delegates		

Session Co-ordinator: Name: **Mrs.Ranu Mishra** Contact: **+918007999875**

Technical Support: Name: **Ms.Mohini bhargav** Contact: **+919309538871**

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Session 4 Academic Outlook

4:00 pm to 4:45pm

Theme
**Education and skilled workforce In Medical and Wellness tourism
Opening to generate employment**

Session Chair: Dr Rajesh Ragde, Director at Department of Tourism Administration,
Dr. Babasaheb Ambedkar Marathwada University, Aurangabad.

In this session Academics, researchers, skill development training authority will discuss on the importance of structured academic education in Medical and Wellness tourism. Panellist will discuss how the quality education and train workforce will help to develop brand image of Maharashtra for Medical and Wellness tourism services.

Expected outcomes from this session: Develop structured academic Medical tourism education through universities, institutes of Maharashtra in association with Skill Development Ministry. Design strategic plan to generate employment in this sector for Maharashtra.

Time	Topic	Speaker	Institute / organisation
04:00pm to 04:10pm	Research gap in Medical and Wellness Tourism	Dr Rajesh Ragde	Director at Department of Tourism Administration, Dr. Babasaheb Ambedkar Marathwada University, Aurangabad.
04:10pm to 04:20pm	Significance of Medical Tourism Education to Build Brand Image of Destination	Dr Anil Bankar	Assist. Prof, Gulf Medical University, UAE
Panel Discussion			
Education and skilled workforce In Medical & Wellness tourism : Opening to generate employment			
Session Moderator	Dr. Rajesh Ragde, Dr Babasaheb Ambedkar Marathwada University, Aurangabad		
Time	Panellist	Institute / organisation	
04:20pm to 04:40pm	Mr. Ashutosh Rathod	Director Of Tourism ,Government of Maharashtra , Joint MD, MTDC,	
	Ms. Ariko Noji	Chiba University, Japan	
	Dr Anil Bankar	Gulf Medical University, United Arab Emirates	
	Skill Ministry	Government of Maharashtra	
	Mr Deepak .B	Senior Manager –Academy & life science TUV Rheinland, Mumbai	
04:40pm to 04:45pm	Session open for questions and discussion with delegates		

Session Co-ordinator: Name: Ms Amrita Kadam

Contact: +917710008550

Technical Support: Name: Mr Amin Jariya

Contact: +919028833562

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Reliance

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Session 5

Investment Outlook

04:45pm to 05:50pm

Theme

Investment and Business Expansion Opportunities in Health, Medical and Wellness Tourism

Session Chair: Smt.Shweta Shalini, Policy Advisor Government of Maharashtra

In this session Investor, Industry leaders, Policymaker will discuss the investment opportunities and business expansion in the state of Maharashtra. Panellist will discuss the future scope of this sector and how it will to boost the economy of Maharashtra and will focus on possible opportunities for the merger, acquisition, the takeover in this sector.

Expected outcomes from this session: design the good proposal in association with an investor, industry leaders, and government of Maharashtra. If possible sign some MOU with healthcare service providers, international buyers for business expansion and future investment in Maharashtra.

Time	Topic	Speaker	Institute / organisation
04:45pm to 05:00pm	Investment Policy Government of Maharashtra: An opportunity for Healthcare Investor	Smt.Sweta Shalini	Policy Advisor , Government of Maharashtra
05:00pm to 05:10pm	Investment opportunity in Indian Healthcare Industry	Col. Hemraj Parmar	CEO BR life, Abu Dhabi
Panel Discussion			
Investment and Business Expansion Opportunities in Health, Medical and Wellness Tourism			
Session Moderator	Mr. Lalit Mistry , KPMG		
Time	Panellist	Institute / organisation	
05:10pm to 05:40pm	Shri.Gopal Raje Patwardhan	Sangali Miraj Commercial Venture P L	
	Mr.Vijay Kumar Gautam	Principle Secretary Tourism	
	Mr.Ashutosh Ghaneekar	Venture capitalist ,Health spring	
	Col. Hemraj Parmar	CEO BR life, Abu Dhabi	
	CEO, Talwalkar.	Talkwalkar, Mumbai	
05:40pm to 05:50pm	Session open for questions and discussion with delegates		

Session Co-ordinator: Name: Mrs Ranu Mishra

Contact: +918007999875

Technical Support: Name: Ms. Mohini Bhargav

Contact: +91930953887

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